



12 December 2023	<b>Digital transformation: Customer Services / Communication and Engagement with the Public</b>  <b>Customer Charter and Service Standards Framework</b>	Contribute to development of Customer Service standards and service design to ensure people can and do access our services digitally	Cllr Andrea Lewis  Lee Wenham & Sarah Lackenby
12 December 2023	<b>Coproduction:</b> Final Report.	Consideration prior to submission to Cabinet in January 2024.	Cllr Hayley Gwilym / Lee Wenham
23 January 2024	<b>Workforce and OD Transformation Programme:</b>  Leadership and Management Development	Contribute to the development of new leadership behaviours and a new learning and development offer	Cllr David Hopkins  Rachael Davies
23 January 2024	<b>Medium Term Financial Plan:</b>  Update		Cllr Rob Stewart  Ben Smith
27 February 2024	<b>Meeting Cancelled.</b>		
23 April 2024	<b>Annual Report 2023-2024.</b>	Summary of activity and outcomes from 2023-24 work programme	Lee Wenham & Emily Davies